

NORTH YORKSHIRE COMMUNITY PLAN 2011-2014

Objective: Providing older and vulnerable people with a range of choice for their accommodation, care and support needs.

ANNUAL UPDATE – 2012/ 2013

Key Measures

1. Extra Care

Number of extra care units	There are now 15 schemes in management across the County, providing 644 units of accommodation.
Number delivered during 2012/13	No further schemes were completed in this time period however construction began on site for schemes in Thirsk, Settle and Eastfield.
Pipeline schemes	<ul style="list-style-type: none"> Construction has begun on site at. Settle (2014); Eastfield (2014); Thirsk (Phase 1 2014, Phase 2 2015) Planning applications have been submitted for Leyburn (2014) and Pickering (Completion date unknown). Planning application submission is awaiting for Harrogate 1 (2015) and Harrogate 2 (2016). <p>Alongside these, five further opportunities are being explored with partners.</p>
Extra Care Housing & Regeneration Programme	A process is underway to launch a major procurement exercise to identify a partner to enable the delivery of a large number of additional extra care housing schemes (30) across the County by 2020. This will offer other regeneration and economic development opportunities.

2. Lifeline / warden call services

Number of customers	7,646
Number of new customers during the year	1,310
Additional information	This figure includes all older people services – sheltered as well as lifeline

3. Telecare

Number of customers	2.323
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Additional information	This is measured by the number of people with additional items of Telecare who are living in their own home. The figure does not include Extra Care.
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4. Housing Support Services for other vulnerable groups

Other vulnerable people receiving SP services	1,783
Number of new customers during the year	1,892
Number of people who achieved at least one positive outcome	1,139
Additional information	This group includes households (single people and families) at risk of homelessness, suffering domestic abuse, gypsies and travellers, young people at risk, offenders and those at risk of offending.

5. Disabled Facilities Grants and Handyperson Jobs for Older and Vulnerable People

Number of customers receiving disabled facilities grants	Estimate 433
Number of handyperson jobs carried out during the year	9,298

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 Avril Hunter (Strategic Commissioning Manager, Supporting People)
 Colin Dales, Chief Officers Housing Group

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